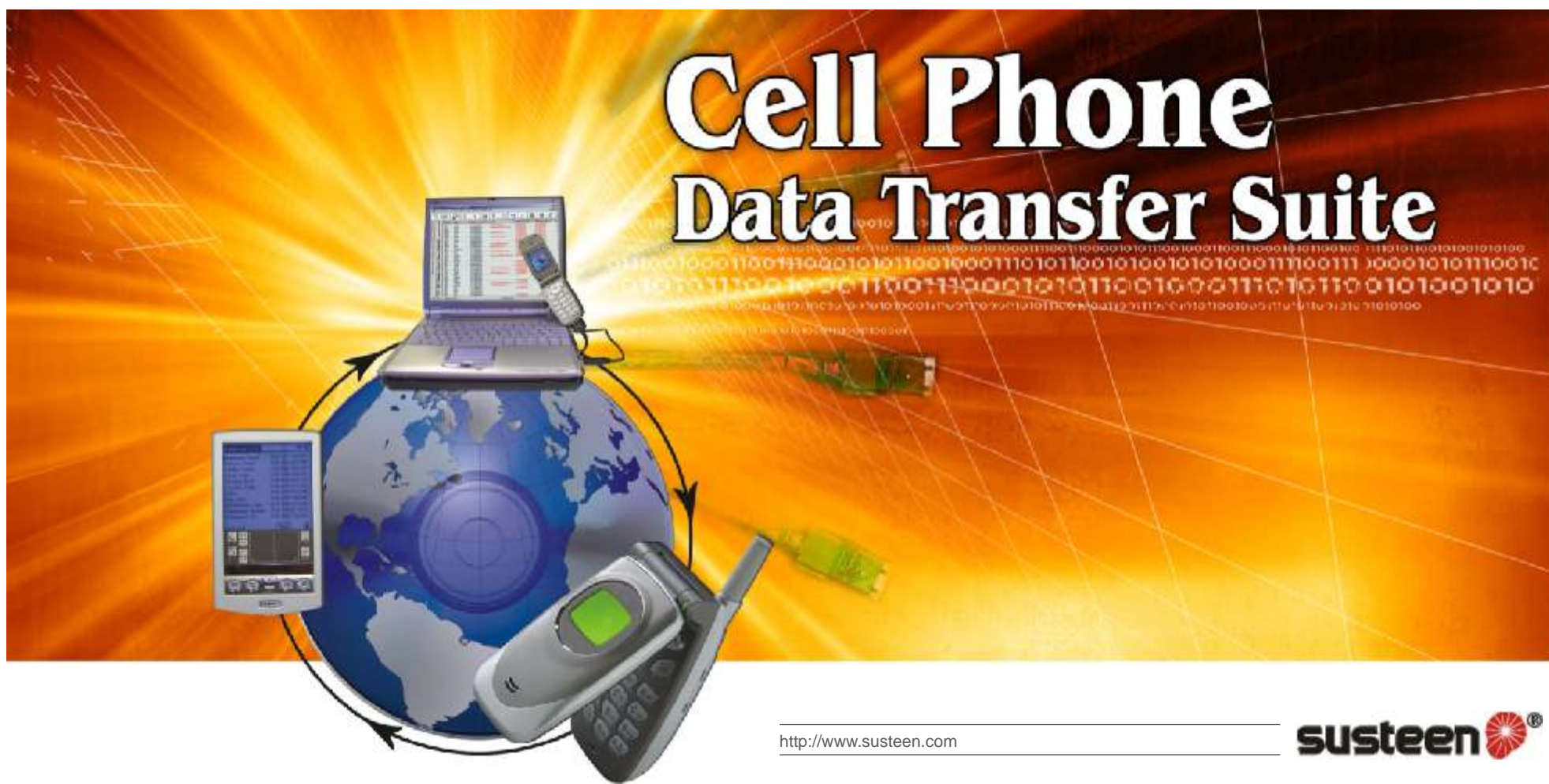




User's Guide



<http://www.susteen.com>

susteen 

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Overview

Congratulations on your purchase of the DataPilot software.

DataPilot's® technology allows data transfer of phone book information between your PC, mobile phone and PDA. This innovative software is ideal for anyone who relies on mobile communication for personal or business use. DataPilot provides you the fastest way to edit, create, transfer, and share contact information with your mobile phone and laptop with the data cable provided. You can import data from your Outlook, Outlook Express, ACT! and Palm Desktop right into your DataPilot address books and then once you organize it, you can transfer it all right to your mobile phone.

By using your mobile phone as a wireless modem, you can surf the Internet or check your emails on your laptop. Always have your most needed information with you in your mobile phone. Stay connected anytime, anywhere.

Except for Phone Book Manager and Internet Connection, DataPilot provides additional features to make your mobile life easier. Ringtone Composer, Image Editor, SMS Manager and Calendar allow you personalize your mobile phone with your favorite ringtones and pictures, send messages from PC to a contact in your mobile phone, and organize your schedule easily. However, these additional features are supported based on phone model and mobile phone provider.

Supported Phones & Features

Due to the growing number of phones being supported, please visit our website for the latest update of compatible mobile phones and features. Please have your Manufacturer and Phone Model available and go to <http://www.susteen.com/supportedphones.htm>

Supported Phones and Features

Phone Book Manager



DataPilot Phone Book Manager allows you to manage all your data in one central location. With just a click you can transfer all your contacts from your mobile phone, Outlook®, Outlook Express®, and Palm® Desktop. DataPilot's Phone Book Manager backs up all your information onto your PC providing the perfect solution in case you lose, break, upgrade your phone or change mobile phone make and model.

Internet Data Connectivity



DataPilot provides you with high speed Internet access to check your e-mails or surf the Web while on the go. Stay connected anytime, anywhere.

▶ This feature is based on phone capability and cellular provider. Please check <http://www.susteen.com/supportedphones.htm>

Ringtone Composer



You can download ringtone from the Internet and transfer it to your mobile phone. Assign different ringtone to your various contacts by using your phone settings so you always know who is calling. With Ringtone Composer, you can also create original ringtone and upload them to your mobile phone.

▶ This feature is based on phone capability. Please check <http://www.susteen.com/supportedphones.htm>

Image Editor



Personalize your mobile phone with your favorite pictures. After you import images into the Image Editor you can modify them and upload to your phone in seconds. Using your phone settings you can change your wallpaper or assign a picture to any contact person in your mobile phone.

▶ This feature is based on phone capability.
Please check
<http://www.susteen.com/supportedphones.htm>

SMS Manager



Send messages from your PC to a contact in your phone book via the SMS interface. Send your most important messages quickly and forget the hassle of using tiny mobile phone keypads. Read messages in your phone's inbox and save them on your PC.

▶ This feature is based on phone capability.
Please check
<http://www.susteen.com/supportedphones.htm>

Calendar



Easily organize your schedule with DataPilot's all NEW Calendar. With a simple graphical user interface you can quickly organize your schedule and upload it to your mobile phone. You can easily transfer your calendar from Outlook® to your mobile phone to make best use of your schedule while away from the office.

▶ This feature is based on phone capability.
Please check
<http://www.susteen.com/supportedphones.htm>

System Requirements

Before you begin DataPilot, your system must meet the following requirements:

Windows: 98 Second Edition, ME, 2000 or XP
Pentium 100 MHz or higher CPU
32 MB minimum RAM
60 MB of available Hard Disk space
800 x 600 or higher resolution
256 colors or higher
USB or Serial Port
CD-ROM drive

Package Contents

Please verify that you have received all of the following items. If any item is damaged or missing, please contact Susteen's customer support.

DataPilot CD
Data Cable
PDF User Guide (on CD)
Registration card



Installing DataPilot Software

**DO NOT plug in any cable
before installing the software**

This section will outline the steps to install the DataPilot software and the appropriate driver software needed for your mobile phone.

- ▶ The following images are based on Windows 2000. Some window images will look slightly different depending on operating system, phone model, and cable type.

Step 1

Insert the CD-ROM. DataPilot Installer Selector will appear.

Click the [Install DataPilot] button to begin the installation.



- ▶ If DataPilot does not automatically start, click on [My Computer], select [Compact Disk], and then double-click on the [Setup.exe] file.

Installing DataPilot Software

Step 2

Click the [Next] button to continue in the “DataPilot Setup” window.

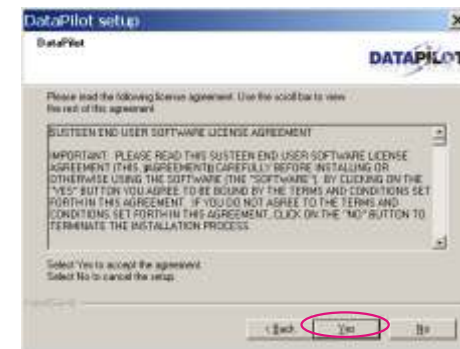


Step 3

The “DataPilot License Agreement” dialog box appears.

Read the license agreement. Use the scroll bar to view the rest of the agreement.

Click [Yes] if you agree with the License Agreement



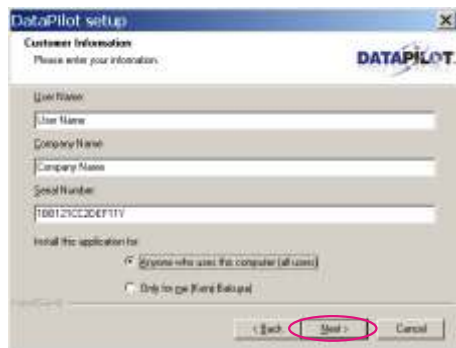
Installing DataPilot Software

Step 4

The “Customer Information” dialog box appears.

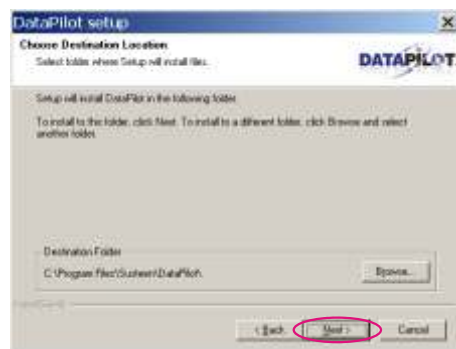
Input the information of “User Name”, “Company Name” (option), and “Serial Number”

Click [Next] to continue.

**Step 5**

The “Select Destination Folder” dialog box appears. DataPilot will install the files in the default folder.

If you do not want to use this folder, click the [Browse] button to select the folder where you want to install DataPilot.



Installing DataPilot Software

Step 6

The “Setup Status” dialog box will appear.

DataPilot will start to copy all the necessary files.



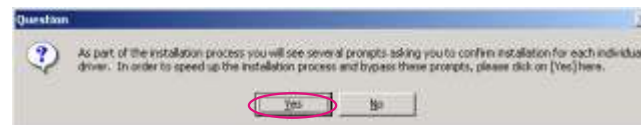
▶ The driver for data cable will be automatically installed.

If you click [Cancel], you will STOP the set up process.

Step 7

The “Question” dialog box may appear.

Click [Yes] to continue.



Installing DataPilot Software

Step 8

The “InstallShield Wizard Complete” dialog box will appear.

Check [Display Read Me] to display the product information.

Check [Launch DataPilot] to start the program.

Click [Finish] to complete installation.



Connecting Mobile Phone to PC via Cable

Introduction

Depending on what cable you have, you may connect your phone to your computer via the following cables.

- Universal Cable
- Susteen IrDA
- Susteen USB Cable
- Susteen Serial Cable
- Other Cable

New Universal Cable

Through the new revolutionary Universal Cable, DataPilot supports Motorola, Nokia, LG, Samsung, Sanyo, Sony Ericsson and others. The Universal Cable includes two USB PC Connectors with 9 different adapters to connect the most popular mobile phones on the market. Simply plug in the corresponding supplied adapter and start transferring your contact information, ringtones, pictures, schedule and messages in seconds.

The universal cable has two parts; one connects to your mobile phone (Phone Connector), and the other one connects to your computer (PC USB Connector).

Verify Appropriate Cable

To verify if you have the appropriate cable for your mobile phone, please have your Manufacturer and Phone Model ready and go to <http://www.susteen.com/supportedphones.htm>

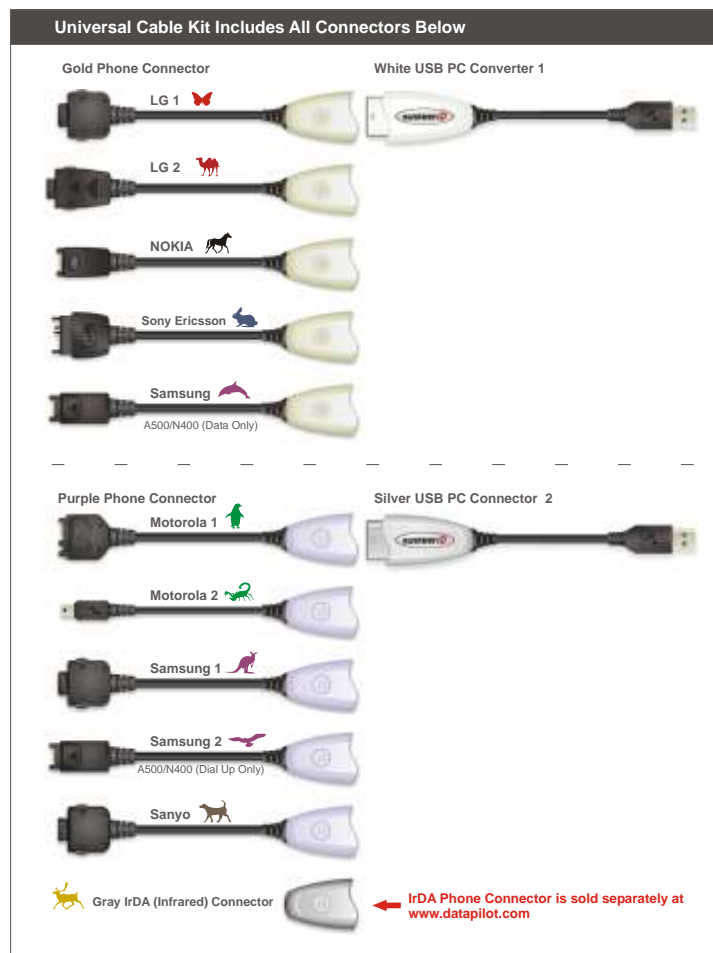
- ▶ If you don't know your phone model number, turn off your phone and remove the battery. The model number is located on the back of the phone. (You will not lose any data when you remove the battery.)



Connecting Mobile Phone to PC via Cable

Via Universal Cable

Cables Inside of the Universal Kit



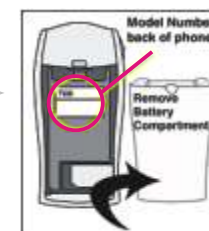
Connecting Mobile Phone to PC via Cable / Via Universal Cable

The Important things You must Know First

What you need to Know

You must know the phone make and model you have.

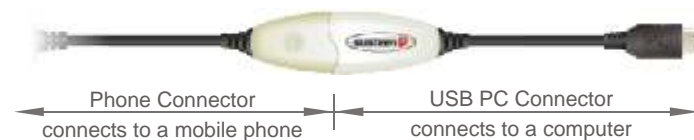
- ▶ If you don't know your phone model number, turn off your phone and remove the battery. The model number is located on the back of the phone. (You will not lose any data when you remove the battery.)



What Connector You Need To Choose

Choose ONE "Phone Connector" and ONE "USB PC Connector" for each mobile phone. (See [the supported phone charts](#))

- ▶ For Samsung A500 and N400, you will need two different cables combinations. One combination is for data transfer and the other one is for dial up.



Connecting Mobile Phone to PC via Cable / Via Universal Cable

Selecting the Universal Cable for your mobile phone

The universal cable has two components: one component connects to your mobile phone (Phone Connector), and the other one connects to your computer (USB PC Connector). This section requires you to go to the [Supported Phone Charts](#) Section.

Step 1 Select the Phone Connector

According to the animal image on the back of "Phone Connector", you can select the appropriate "Phone Connector" for your mobile phone. (Please check the Supported Phone Charts in the following pages or go to http://www.susteen.com/phones_universal.htm for latest information)



Step 2 Select the USB PC Connector

- If you select a **gold** "Phone Connector" in Step 1, you have to select a **white** "USB PC Connector #1";



▲ Gold Phone Connector

▲ White USB PC Connector #1

- If you select a **purple** "Phone Connector" in Step 1, you have to select a **silver** "USB PC Connector #2".



▲ Purple Phone Connector

▲ Silver USB PC Connector #2

- If you select a **gray IrDA** "Phone Connector" in Step 1, you have to select a **silver** "USB PC Connector #2".



▲ Gray IrDA

▲ Silver USB PC Connector #2

Connecting Mobile Phone to PC via Cable / Via Universal Cable

Connecting the Cables

Step 1

Connect the "Phone Connector" and "USB PC Connector" you have just selected.

Step 2

Connect the "USB PC Connector" side to your computer.

Step 3

- For gold and purple phone connectors:
Connect the "USB PC Connector" side to your computer.
- For gray IrDA:
Please go to the "Via IrDA" section for detail.













▶ The cable drivers are installed at the time of installation of DataPilot software.



▶ There are only two USB PC Connectors, the Silver and the White one, each connects to a list of specific phone cables. If you try to connect the PC Connector with the wrong phone cable, the connector will not fit.









Supported Phone Charts (Please check our website http://www.susteen.com/phones_universal.htm for the latest update)

LG

LG 1				White USB PC Connector 1			
							
 LX5350	 VX4400	 VX3100	 VX2000	 VX10	 VX1	 TM510	
 TP5250	 4NE1	 1010					

LG 2				White USB PC Connector 1			
							
 VX6000	 VX4600	 VX4500	 5450	 Keyocera SE47			






Sanyo

Purple Phone Connector				Silver USB PC Connector 2			
							
 8100	 SCP-7300 (RL7300)	 5500 (VM4500)	 5400 (RL2500)	 5300	 4900		

Supported Phone Charts (Please check our website http://www.susteen.com/phones_universal.htm for the latest update)



















Motorola

Motorola 1				Silver USB PC Connector 2			
Purple Phone Connector							
 Penguin							
 T730	 T722i	 T721	 T720 series	 V600	 V400	 V300	
 V120 series	 V70	 V66	 V60 series	 V60t Color	 V60s	 270c	
 C353t	 C343	 C331t					

Motorola 2				Silver USB PC Connector 2			
Purple Phone Connector							
 Scorpion							
 C331g	 C332	 C333g					

















Nokia (Please check our website http://www.susteen.com/phones_universal.htm for the latest update)

Gold Phone Connector				White USB PC Connector 1			
							
 7160	 6360	 6340i	 6310i	 6190	 6185	 6162	
 6161	 6160	 6150	 5190	 5185i	 5180	 5170	
 5165	 5160	 5120	 3285				

Gray IrDA Phone Connector				Silver USB PC Connector 2			
							
 8890	 8390	 8290	 7210	 6820	 6800	 6610	
 6590	 6560	 6360	 6340i	 6310i	 6200	 6100	
 3360	 3200						

Sony Ericsson





(Please check our website http://www.susteen.com/phones_universal.htm for the latest update)

Gold Phone Connector				White USB PC Connector 1			
							
 T616	 T610	 T608	 T316	 T306	 T300	 T226	
 T68 series	 T62u	 T61c/z	 T60LX/c	 T39	 T28 series	 R300 Z/LX	

Gray IrDA Phone Connector				Silver USB PC Connector 2			
							
 T616	 T610	 T316	 T300	 T306	 T68 series		

Samsung





(Please check our website http://www.susteen.com/phones_universal.htm for the latest update)





Gray IrDA Phone Connector				Silver USB PC Connector 2			
							
 E715	 S307	 V205	 S105	 E105			

Samsung

(Please check our website http://www.susteen.com/phones_universal.htm for the latest update)

Samsung 1				Silver			
Purple Phone Connector				USB PC Connector 2			
							
 A660 (VI660)	 A620 (VGA1000)	 A610	 A600	 A530	 A310		

Samsung 2a				Silver			
Purple Phone Connector				USB PC Connector 2			
 (For Dial Up Only)							
 A500	 N400						

Samsung 2b				White			
Gold Phone Connector				USB PC Connector 1			
 (For Data Transfer Only)							
 A500	 N400						

Connecting Mobile Phone to PC via Cable

Via Susteen IrDA



IRDA (Infrared Data Association) cable is designed for wireless communication between two infrared devices. Our cable will convert a USB port into an IRDA port; this will allow it to communicate with a mobile phone that is infrared capable.

Susteen IrDA

All USB cables need drivers to communicate with your system! The cable drivers are installed at the time of installation of DataPilot software; for those who purchased only the cable, you should have received a separate CD (or floppy) with the correct driver to install.

Step 1

Connect the IrDA and the "USB PC Connector #2" to each other.

**Step 2**

Connect "USB PC Connector" side directly to the computer.

Step 3

Activate the infrared on your phone. Point your Mobile Phone to the "Phone Connector" (about ½ inch apart)

▶ For trouble shooting, you can verify if the driver was installed properly by going to Step 1 of "[Re-Installing Driver](#)," and then return to "[Initial Setup](#)" for further instructions.

Other cables (Third Party cable)

We recommend using the cables sold on our website because our software has been tested to work with these cables. If you already own a cable, we cannot guarantee that our software will work properly. All USB/IRDA cables need drivers to communicate with your Windows operating system! Contact cable supplier for driver information.

Connecting Mobile Phone to PC via Cable

Via Susteen USB Cable

**Susteen cable**

All USB cables need drivers to communicate with your system! The cable drivers are installed at the time of installation of DataPilot software; for those who purchased only the cable, you should have received a separate CD (or floppy) with the correct driver to install.

Step 1

Connect your mobile phone with Datapilot USB cable. Please turn on the mobile phone (For flip phones, they need to be flipped open).

Step 2

Connect the DataPilot USB cable directly to the computer.

▶ For any problems, you can verify if the driver was installed properly by going to Step 1 of "[Re-Installing Driver](#)," and then return to "[Initial Setup](#)" for further instructions.

Other cables (Third Party cable)

We recommend using the cables sold on our website because our software has been tested to work with these cables. If you already own a cable we cannot guarantee that our software will work properly. All USB cables need drivers to communicate with your system! Contact supplier for driver information.



Connecting Mobile Phone to PC via Cable

Via Susteen Serial Cable

**Susteen cable**

With the serial port there is no additional software to install, unless you have a Serial to USB Converter Cable. (For Serial to USB Converter Cable installation see "[Connecting mobile phone to PC via USB Cable](#)").

Step 1

Connect your mobile phone with serial cable.

Please turn on the mobile phone (For flip phones, they need to be flipped open).

▶ For Nokia models: 3390, 3395, 3590, 8260, 8265, 8290, 8390 and 8890, go to "[Special Phone Connection](#)" section.

Step 2

Connect the DataPilot Serial cable directly to the computer.

Other cables (Third Party cable)

We recommend using the cables sold on our website because our software has been tested to work with these cables. If you already own a cable we cannot guarantee that our software will work properly.

Connecting Mobile Phone to PC via Cable

Special Phone Connection

Nokia 8260, 8265, 3390, 3395 & 3590**Step 1****Pinch & Hold**

Remove the protective sponge surrounding the 4 connecting pins.

Hold the adapter and battery together as shown. (You must hold it at an angle as shown or it will NOT lock in, and it will fall if you let go !)

**Step 2****Slide Down**

Slide it into the battery compartment.

**Step 3****Align and Push**

Align the battery's metal connector with that of the phone. Push it down until it clicks. Finally make sure that the phone turns on.



▶ The battery will stick out slightly. For additional instructions, go to: <http://www.susteen.com/downloads.htm>

Connecting Mobile Phone to PC via Cable / Via Serial Port

Nokia 8290 & 8890

Step 1

Battery Set-up

Remove the protective sponge surrounding the 4 connecting pins.

Place the battery in the adapter as shown right.

(Connect battery and adapter so that the metal connectors lineup with each other.



Step 2

Snap In

Snap the adapter into the battery compartment.

Finally make sure that the phone turns on.



▶ For additional instructions, go to:
<http://www.susteen.com/downloads.htm>

Connecting Mobile Phone to PC via Cable

Other Cables (Third Party Cables)

We recommend using the cables sold on our website because our software has been tested to work with these cables. If you already own a cable we cannot guarantee that our software will work properly.

When you use a third party cable, first thing you must do is to install the driver for the cable correctly. This is where the first problem rises as far as our technical support goes. Since we do not have and do not use the cable, we do not have information on how the cable should be installed or how it should appear in device manager. In case of any problem, there is no way for us to troubleshoot it. You will need help from cable supplier on this issue.

Our software is specifically tested with our own cable and packaged. Please note that there are variety of cables out there that do only phonebook or do only dial-up and not both. We would like to suggest you to try our cable which we can fully support. Shouldn't it work, you will be entitled to receive a refund.

▶ Please note that we do state DataPilot Software has **ONLY** been tested to work with the cables sold on our website. To purchase our cable(s) please visit us at
<http://www.susteen.com/shop.htm>

Re-Installing Driver

Verifying Installation of Driver

Verify if the cable driver has been installed properly, make sure your cable is properly connected.

Step 1

Go to the Device Manager Dialog box:

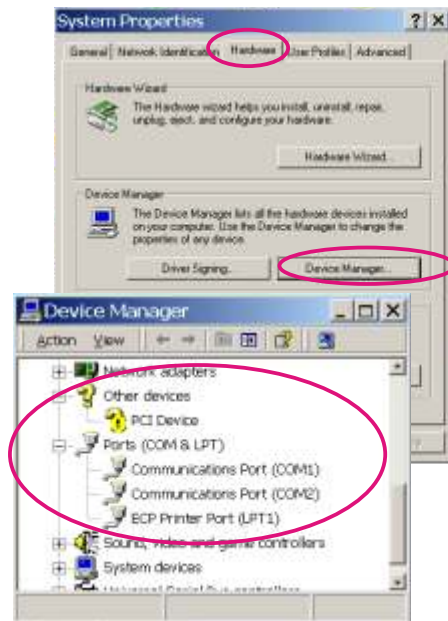
Start → Settings → Control Panel

→ Systems → Hardware [Tab] → Device [Button]

The “Device Manager” dialog box will appear.

▶ If you have any Exclamation points or Question marks*, the cable driver was not installed properly. Depending on your cable, the error is displayed differently.

Please note that the error(s) could be caused by other devices in your system that are not working properly.

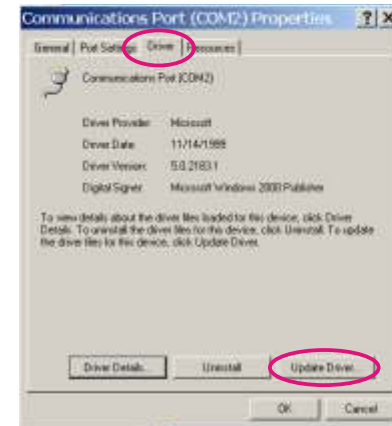


Re-Installing Driver

Step 2

Double click on the Exclamation point.

The device properties box will appear, similar to the one shown below.



Step 3

Click the [Driver] tab in the device properties.

Click the [Update Driver] button to continue.

Re-Installing Driver

Step 4

When the “Found New Hardware” Wizard appears.

Click the [Next] button to continue.



▶ The following images may vary depending on your operating system.

Step 5

In the “Install Hardware Device Drivers” dialog box, “Search for a suitable driver for my device” should be selected (recommended).

Confirm the above choice and then click on the [Next] button to continue.



Re-Installing Driver

Step 6

In the “Locate Driver Files” dialog box;

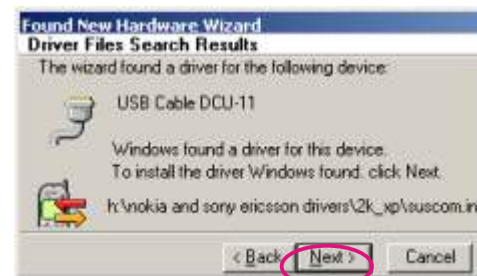
select “Specify a location” and specify the location where the driver information is stored.

Confirm the above choice and then click on the [Next] button to continue.

**Step 7**

In the “Driver Files Search Result” dialog box, it will give you the result and directory where it will put the driver (the drive letter will vary).

Confirm the results and then click on the [Next] button to continue.

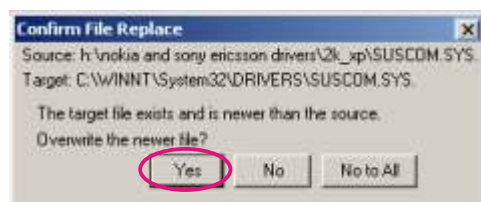


Re-Installing Driver

Step 8

The “Confirm File Replace” dialog box is a warning to let you know that you are about to replace the data.

Click [Yes] to replace the driver and continue the installation.

**Step 9**

The files will start copying,



A final dialog box will appear. Click on [Finish] to complete the installation.



Re-Installing Driver

▶ If you get an error message, the cable driver was not installed properly. Go to <http://www.susteen.com/downloads.htm> to install the latest drivers.

In addition, you should also install the latest version of DataPilot and try again; this will often solve most problems.

If installation was successful, proceed to the “Initial Setup” section.

Initial Setup

Before running DataPilot:

- Exit any of these programs: Any Sync software (True Sync, Active Sync...), palm software, or any similar programs running.
- Connect the DataPilot cable directly to your computer, no hubs or docking stations (Some Hubs and Docking Stations may prevent DataPilot from working properly.)
- Check cable connection and power of your mobile phone (For flip phones they need to be flipped open)

Step 1

Start the DataPilot software by clicking on the DataPilot icon.



Step 2

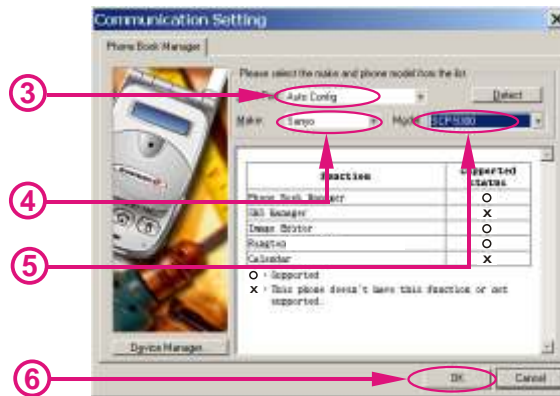
Click on the [Setting] button on the virtual phone



The "Communication Setting" dialog box will appear.

Step 3

Select the "Auto Config" from COM Port.



Step 4

Select the appropriate phone make from the list box for the mobile phone.

- ▶ If you don't know the make, you can select "Auto Detect", and the phone be automatically detected.

Step 5

Select the appropriate phone model number from the list box for the mobile phone.

- ▶ If you don't know the model number, you can select "Auto Detect", and the phone will be automatically detected.

Step 6

Click the [OK] button to finish communication setting.

- ▶ For faster detection, we suggestion select the phone make and model in Step 4 & 5.

If you select "Auto Detect" in "Make" or "Model", you have to click [Detect] button first, then click [OK] to finish. The "Detect" may take several minutes.













Interactive Feature Buttons

Every time you launch DataPilot, you will see this interactive virtual phone on the screen of your computer. The buttons on the virtual phone will allow you to access all the features DataPilot offers.



Whenever your cursor is over any of these buttons, a little hand will appear and the virtual phone will display that the button's function.



-  Phone Book Manager
-  Ringtone Composer
-  Image Editor
-  Calendar
-  SMS Manager
-  Internet Data Connectivity
-  Communication Setting
-  Susteen's home page
-  About DataPilot software
-  DataPilot Update
-  User's Guide
-  Exit DataPilot

▶ You can move the interactive phone around your desktop/screen.



Interactive Feature Buttons

Phone Book Manager Edits and transfers your phone data



DataPilot Phone Book Manager allows you to manage all your data in one central location. With just a click you can transfer all your contacts from your mobile phone, Outlook®, Outlook Express®, and Palm® Desktop. DataPilot's Phone Book Manager backs up all your information onto your PC providing the perfect solution in case you lose, break, upgrade your phone or change mobile phone make or model.

Ringtone Composer Creates and transfers ringtones



You can download ringtones from the Internet and transfer it to your phone. Assign different ringtone to your various contacts by using your mobile phone settings so you always know who is calling. Create original ringtones and upload them to your mobile phone.

▶ This feature is based on phone capability. Please check <http://www.susteen.com/supportedphones.htm>

Image Editor Creates and transfers images



Personalize your mobile phone with your favorite pictures. After you read pictures from selective phones or import pictures from other sources into the Image Editor, you can modify them and upload to your mobile phone in seconds. Using your phone settings you can change your wallpaper or assign a picture to any person in your mobile phone.

▶ This feature is based on phone capability. Please check <http://www.susteen.com/supportedphones.htm>

Interactive Feature Buttons

Calendar

Transfers schedule to and from your phone



Easily organize your schedule with DataPilot's all NEW calendar support. With a simple graphical user interface you can quickly organize your schedule and upload it to your mobile phone. You can easily transfer your calendar from Outlook® to your mobile phone to make best use of your schedule while away from the office.

▶ This feature is based on phone capability.
Please check
<http://www.susteen.com/supportedphones.htm>

SMS Manager

Creates and sends messages



Send messages from your PC to a contact in your phone book via the SMS interface. Send your most important messages quickly and forget the hassle of using tiny mobile phone keypads. Read messages in your phone's inbox and save them on your PC.

▶ This feature is based on phone capability.
Please check
<http://www.susteen.com/supportedphones.htm>

Internet Data Connectivity

Dials up to the Internet



DataPilot provides you with high speed Internet access to check your e-mails or surf the Web while on the go. Stay connected anytime, anywhere.

▶ This feature is based on phone capability and cellular service provider.
Please check
<http://www.susteen.com/supportedphones.htm>

Interactive Feature Buttons

Communication Setting

Setup the communication



Setup the communication between mobile phone and DataPilot.

▶ For detail, please go to the "Initial Setup" section.

Home

Susteen home page



This will access Susteen's home page.

About

About DataPilot Software



It indicates what DataPilot version you currently have.

Functional Feature Buttons

Update

Updates Datapilot through the Internet



It allows you to check if there is any update on the server through the Internet.

**User's Guide**

Opens Datapilot User's Guide



It links you to the DataPilot user's Guide.

**Exit**

Exits the program



It exits the DataPilot program.

**Phone Book Manager**

Through the DataPilot phone book screen, you will be able to transfer contact information to and from your phone, save your numbers in your PC, and combine numbers from other contact management software (Outlook, Outlook Express, and Palm)

Launch Phone Book Manager**Step 1**

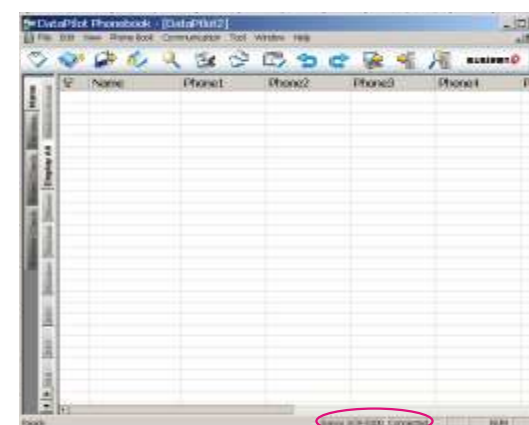
Click on the DataPilot Icon to launch DataPilot software.



Before going to the next step, make sure the setting has been setup correctly for your mobile phone. If the communication setting has been setup correctly, the mobile phone model number and the connected status will show in the status bar. If the setting is not for your mobile phone, go to the "Initial Setup" section.

Step 2

Click the [Phone Book] button on the virtual phone. This will open the DataPilot Phone Book Manager window.



Mobile Phone Model Number & Connection Status

Read Data from Mobile Phone

Read All Data from Mobile Phone

Step 1

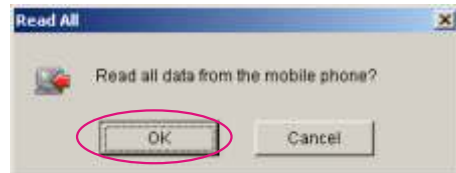
- On the Menu bar, go to Communications → Read All
- On the toolbar, click the [Read All] button.



The "Read All" dialog box will appear.

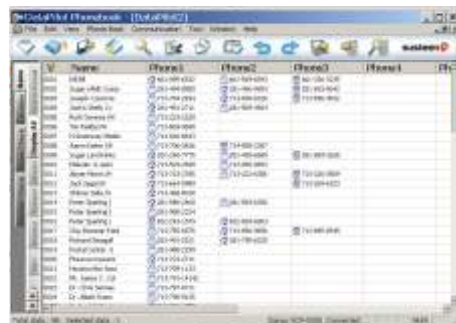
Step 2

Click on [OK].



The data transfer will start.

The read data will be displayed in a new list window.



▶ If the operation is canceled or a communication error occurs, the data will not be read properly.

Read Selected Data from Mobile Phone

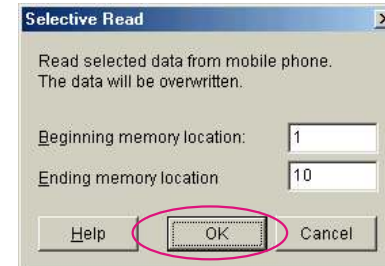
Step 1

On the Menu bar, go to Communications → Selective Read

The "Selective Read" dialog box will appear.

Step 2

Enter the beginning and ending memory locations to be read, then click on [OK].



The data transfer will start.

The read data will be displayed in the active list window.

Phone Book Manager

Write Data to Mobile Phone**Write All Data to Mobile Phone****Step 1**

- On the Menu bar, go to Communications → Write All
- On the toolbar, click the [Write All] button.



The "Write All" dialog box will appear.

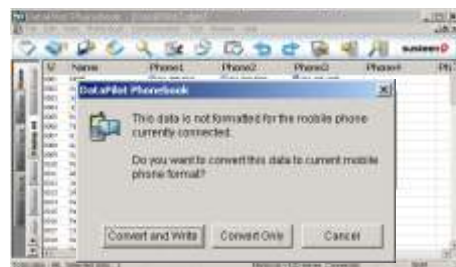
Step 2

Click on [OK].



The data transfer will start.

- When [OK] is clicked, if the data in the active list window is not created for the mobile phone currently connected, a warning message dialog box will appear.



If you click [Convert and Write], the data will be converted and transferred to the phone.

Phone Book Manager / Write Data to Mobile Phone

If you click [Convert Only], the data will be converted so that you can see the data first, then click [Write All] to transfer the data.

- Transferring phone book from one mobile phone to the next necessarily involves formatting data. Therefore, it is likely that you will see the red font which will not be transferred. Please edit it to your convenience.

- Once "Write All" is executed, all the data currently stored in the mobile phone will be replaced with the new data.

If the operation is canceled or a communication error occurs, the data will not be written properly. If this occurs, **it might erase all the data in the mobile phone.**

If there is no data to be written in the active list window, "Delete All" is executed.

Write Selected Data to Mobile Phone

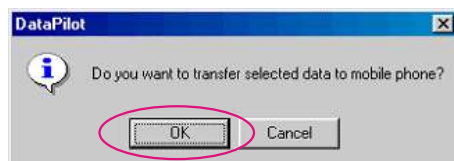
Step 1

Select the data you want to transfer.

Step 2

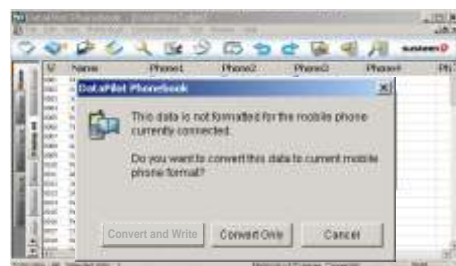
On the Menu bar,
go to Communications → Selective Write

The “Selective write” dialog box will appear.

**Step 3**

Click on [OK].

- When [OK] is clicked, if the data in the active list window is not created for the mobile phone currently connected, a warning message dialog box will appear.



When you click [Convert Only], the data will be converted so that you can see the data first, then select the data and [Selective Write] to transfer the data.

- Once “Selective Write” is executed, all the data currently stored in the mobile phone which have the same memory locations will be replaced with the new data.

If the operation is canceled or a communication error occurs, the data will not be written properly. If this occurs, it **might erase all the data in the mobile phone.**

Import Address Book**Microsoft Outlook Express 5 and 6****Step 1**

Then on the Menu Bar, click:
File ➔ Import Address Book ➔ MS Outlook

This will open "Import from Outlook" dialog Box.

Check the folders and/or distribution list to select the contacts you want to import.

Click on [OK].

**Step 2**

"Select Import Method" dialog box will appear.

Check the method you want to import.

Click [OK].



The import data will be placed in a new phone book window.

Microsoft Outlook 97,98, 2000 and 2002**Step 1**

Then on the Menu Bar, click:
File ➔ Import Address Book ➔ MS Outlook Express

This will open the "Import from Outlook Express" dialog Box.

Check the group you want to import.

Click on [OK].

**Step 2**

"Select Import Method" dialog box will appear.

Check the method you want to import.

Click [OK].



The import data will be placed in a new phone book window.

Palm Desktop**Step 1**

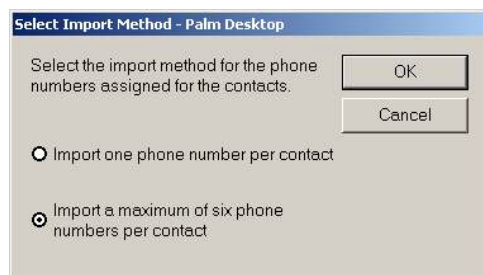
Then on the Menu Bar, click:

File → Import Address Book → Palm Desktop

This will open “Select Import Method” dialog Box.

Check the method you want to import..

Click on [OK].

**Step 2**

“Select Palm User” dialog box will appear.

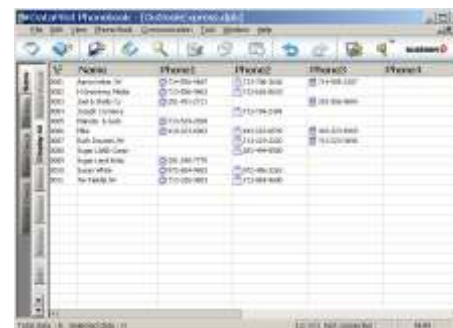
Select a user name from the list.

Click [OK].

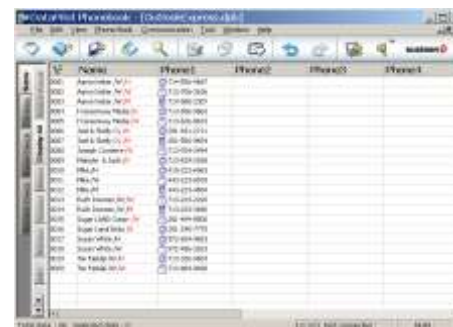


The import data will be placed in a new phone book window.

- ▶ If you select “Import a maximum of six phone number per contact” in “Select Import Method”. The data will be displayed similar to the list below.



If you select “Import one phone number per contact” in “Select Import Method”, each number will be spread out into different contact. The data will be displayed similar to the list below.



- ▶ For viewing multiple phonebooks , go on the Menu bar to:
- Window → Cascade or
 - Window → Tile Horizontally

Export Address Book**Microsoft Outlook Express 5 and 6****Step 1**

Then on the Menu Bar, click:
File ➔ Export Address Book ➔ MS Outlook

This “Export to Outlook” dialog box will appear.

Check the folders and/or distribution list to select where you want to export to

Click on [OK].



▶ [Add Folder] allows you to create a new folder in your Outlook contacts.

[Advanced] allows you to determine how to integrate your contact back to Outlook.

Step 2

The exported records will be placed in your Outlook Express as a group when the transfer is completed.

Microsoft Outlook 97,98, 2000 and 2002**Step 1**

Then on the Menu Bar, click:
File ➔ Export Address Book ➔ MS Outlook Express

The “Export to Outlook Express” dialog box will appear.



Check the group where you want to export to.

▶ You can also create a new group by clicking [New Group] and select it to export contacts.

Click on [OK] to start exporting.

Step 2

The exported records will be placed in your Outlook Express as a group when the transfer is completed.

Phone Book Manager

Open Existing Files

Step 1

- On the Menu bar, go to File → Open

- On the toolbar, click the [Open] button.



The standard File Open dialog box for Windows will appear.

Step 2

Select the folder or file name, and then click on [Open].

The read data will be displayed in a new list window

- These are the files that DataPilot is able to read:

DataPilot File (*.dpb)

If the selected file is saved with a password, a Password dialog box appears.

Enter the password and then click on [OK].

Old DataPilot File (*.kkv)

This will allow you to open older DataPilot files.

Text File (*.txt; *.csv)

A Text/CSV Wizard dialog box will appear.

Select the separation type and assign name, phone number, E-mail, and memo, and then click on [OK].

- If you have saved files from previous version of .kkv format, you can access them by selecting **[DataPilot 1.0-2.7 (*.kkv)]** from the File type drop list that appears in the File Open dialog box. DataPilot will ask to convert the file when you decide to Write All the data to your mobile phone.

Phone Book Manager

Add New Contacts

Step 1

- On the Menu bar, go to Phone Book → Add

- On the toolbar, click the [Add] button.



“Add” dialog box will appear.

Step 2

Set contact information.

Click [OK] when you finish.

- To continue adding new contacts, click [Add] in the “Add” dialog box. Click [OK] when you finish.

Phone Book Manager

Edit Contact Information

Step 1

Double click on the contact you want to change.

The “Edit” window will appear.

Step 2

Simply edit the information and press OK [button] to accept changes.

**Red Text**

If the phone does not support a type of data, it will place the information in red. Any information in red will not be transferred to the mobile phone.

Phone Book Manager

Find Contact

Step 1

- On the Menu bar, go to Edit → Find

- On the toolbar, click the [Find] button.



The “Find” dialog box will appear.

Step 2

Specify the search objective and the keyword you wish to find, and then click on [Find and Close].

To continue your search, click on [Find].

The result will be displayed in the [Search Result] tab.



Phone Book Manager

Transfer Data Between Mobile Phones

Before going to the Step 1, you have to make sure the "Communication Setting" has been setup for Mobile Phone #1

Step 1

Read all data from the Mobile Phone (#1)



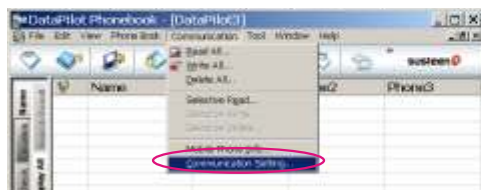
Unplug the cable.

Step 2

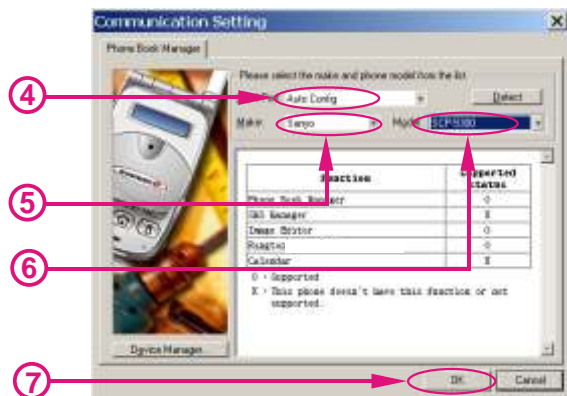
Connect the appropriate cable with Mobile Phone (#2) and computer.

Step 3

On the Menu Bar, go to Communication → Communication Setting

**Step 4**

Select "Auto Config", and the COM port will be automatically detected.



Phone Book Manager

Step 5

Select the appropriate phone make from the list box for Mobile Phone (#2).

▶ If you don't know the make, you can select "Auto Detect", and the phone be automatically detected.

Step 6

Select the appropriate phone model number from the list box for Mobile Phone (#2).

▶ If you don't know the model number, you can select "Auto Detect", and the phone will be automatically detected.

Step 7

Click the [OK] button to finish communication setting.

▶ If you select "Auto Detect" in "Make" or "Model", you have to click [Detect] button first, then click [OK] to finish. The "Detect" may take several minutes.

Step 8

Write all data to the Mobile Phone (#2)



▶ Transferring phone book from one mobile phone to the next necessarily involves formatting data. Therefore, it is likely that you will see the red font which will not be transferred. Please edit it to your convenience.

Drag & Drop (Copy & Paste)

DataPilot Phone Book Manager will allow you to Drag & Drop from contact management programs such as:

Microsoft Outlook
Outlook Express
ACT!

Some contact management programs need to be in a specific view to Drag and Drop.

The advantage of drag and drop is if you change one contact or two, you no longer need to import the complete list, you can simply drag and drop the selected contacts to DataPilot.

Example

Step 1

Launch DataPilot

Step 2

Launch Outlook and select contacts

Step 3

On the menu bar in Outlook, go to
View → Current View → Address cards

Step 4

Select the contacts you need

One contact needs to have at least one phone number to transfer the information

Step 5

Now, you have the option to drag to DataPilot or to copy and paste

Drag and drop

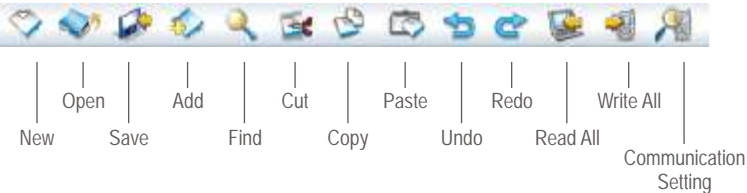
Make sure that your are able to see both Outlook and DataPilot windows. Click and hold on one of the contacts, then drag and release onto DataPilot.

Copy and Paste

Once the data is selected,
go on the Menu bar to Edit → Copy;
go to Datapilot and click on Menu bar Edit → Paste.

Toolbar Buttons

This menu has similar options as your interactive virtual phone. Whenever your cursor is over any of these buttons, tooltip (a little yellow box) will appear displaying that the button function.



[New] button

Creates a new list window.



[Open] button

Opens an existing DataPilot Phone Book file.



These are the files that DataPilot is able to read:

DataPilot File (*.dpb)

If the selected file is saved with a password, a Password dialog box appears.
Enter the password and then click on [OK].

Old DataPilot File (*.kkv)

This will allow you to open older DataPilot files.

Text File (*.txt; *.csv)

A Text/CSV Wizard dialog box will appear.
Select the separation type and assign name, phone number, E-mail, and memo, and then click on [OK].



[Save] button

Saves files to your computer. It saves the data in the active list window over the existing file on the disk.

However, if the data is new and has not been saved, it will perform a [Save As.]



[Add] button

Adds new data to the active list window.



[Find] button

Searches the data in the active list window for the specified keyword.



[Cut] button

Cuts the selected data in the active list window. Multiple items can be selected at once.

The data that has been cut will be removed from the list window and stored on the clipboard.



[Copy] button

Copies the selected data in the active list window. Multiple items can be selected at once.

The copied data is stored on the clipboard.

Phone Book Manager / Toolbar Buttons

**[Paste] button**

Pastes the cut or copied data in the active list window.

**[Undo] button**

Cancels the previous operation performed in the active list window.

- ▶ If data is moved within the same list window by drag-and-drop, the movement cannot be undone.

**[Redo] button**

Cancels the immediate undo action performed in the active list window.

**[Read All] button**

Reads phone data from your mobile phone

- ▶ If the operation is canceled or a communication error occurs, the data will not be read properly.

Phone Book Manager / Toolbar Buttons

**[Write All] button**

Writes phone data to your mobile phone

- ▶ Please make sure that your phone is connected and the model number and connected status are shown on the status bar.

Once "Write All" is executed, all data currently stored in the mobile phone will be replaced with the new data.

If the operation is canceled or a communication error occurs, the data will not be written properly. If this occurs, **all data in the mobile phone might get erased.**

**[Communication Setting] button**

Setup the communication between DataPilot and the mobile phone.

1. The "Communication Setting" dialog box will appear.
2. Select the "Auto Config" for COM Port
3. Select the appropriate phone make from the list
4. Select the appropriate phone model number from the list
5. Click on [OK] to finish communication setting.

- ▶ If you don't know the model number, you can select "Auto Detect", and the phone will be automatically detected.

If you select "Auto Detect" in "Make" or "Model", you have to click [Detect] button first, then click [OK] to finish. The "Detect" may take several minutes.

Internet Data Connectivity

Dial up to the Internet from your PC or laptop with your mobile phone.

The Dialup feature allow you simply connect your mobile phone to your laptop and surf the Web using your mobile phone as a wireless modem. With Dialup, you can easily check your email anytime and anywhere.

- ▶ Not all phones support this feature. For specific information on this feature and many others features, have the name of the Manufacturer and Phone Model ready and go to <http://www.susteen.com/supportedphones.htm>

Launch Internet Data Connectivity

Step 1

Click on the DataPilot Icon to launch DataPilot software.



Step 2

Click the [Internet] button on Datapilot's virtual phone to execute this feature.



- ▶ The application will take several minutes to automatically detect your mobile phone and setup a modem.

Internet Data Connectivity

Network Setup

Step 1

Select the wireless Carrier

Step 2

Select the Network type

Step 3

Click the [Finish]

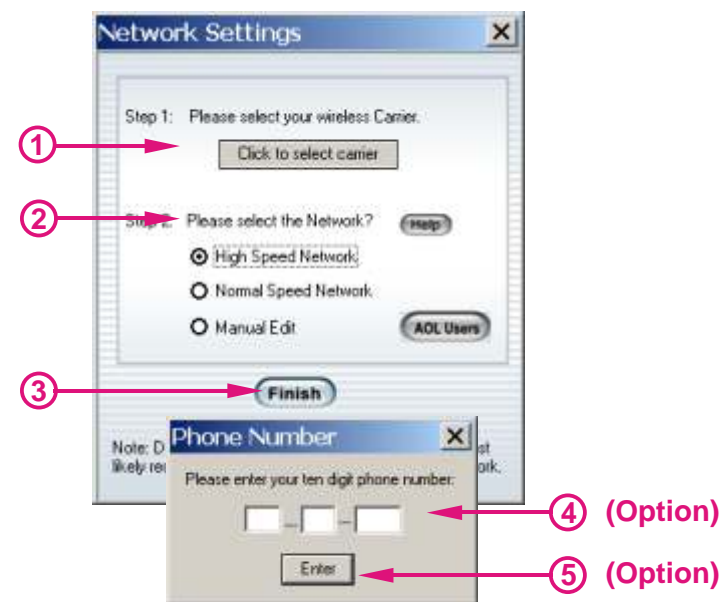
- ▶ For some carrier, for example, Verizon Express Network, the "Phone Number" dialog box will appear. You need to enter the mobile phone number to setup an account automatically.

Step 4

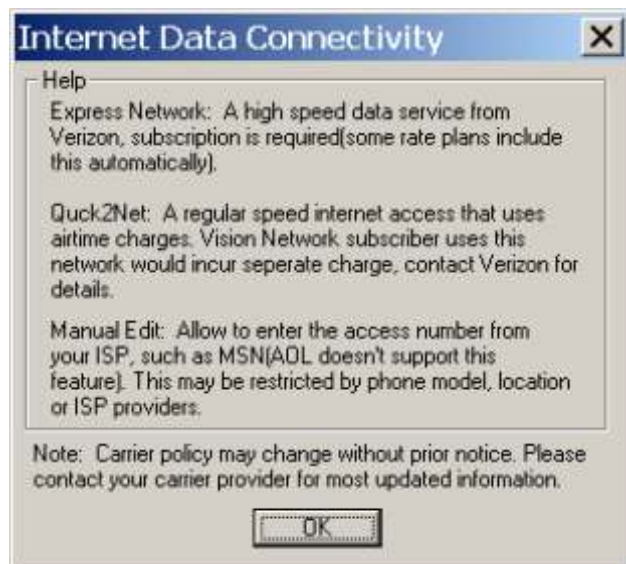
Enter your mobile phone number.

Step 5

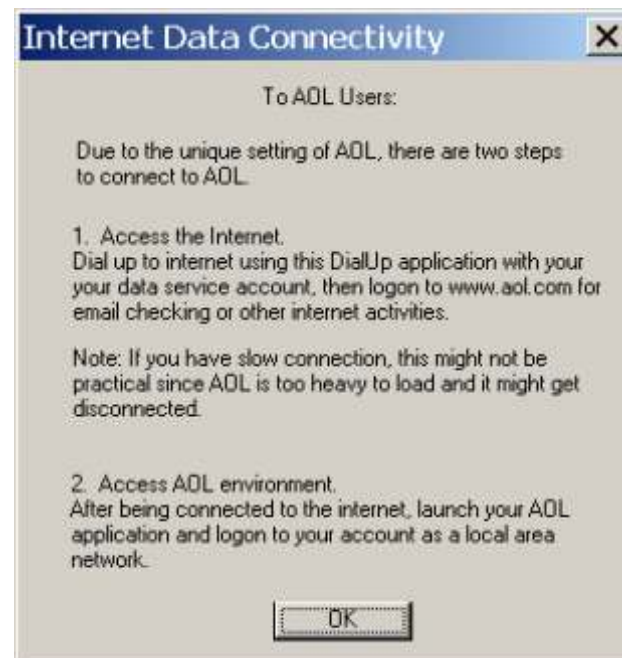
Click [Enter]



- ▶ The network type is based on wireless providers. Select your carrier and click on [Help] if you need detail for Network.



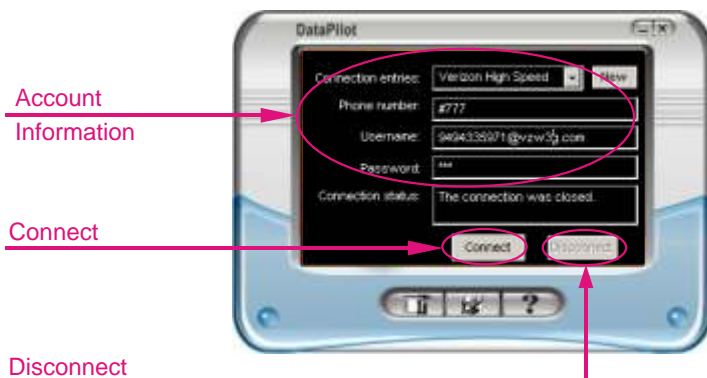
- ▶ For AOL Users, click on [AOL Users] for more information.



Internet Data Connectivity

Connect to the Internet

Click on [Connect] to connect to the Internet.



The account information including "Connection Entries", "Phone Number", "User Name", and "Password" will automatically show in the window.

Disconnect the Internet

In the dialup window, simply click on the [Disconnect] button to exit the Internet.

Toolbar Buttons



[Option] button

- **Network Setting**
Brings you back to the "Network Settings" dialog box to setup the carrier and network. It will take couple minutes to detect your mobile phone
- **System Information**
Shows the information for the connected mobile phone

Internet Data Connectivity / Toolbar Buttons

- **Setup**
Provides some settings and easy access to modem.
- **Call Statistics**
Shows statistics on the current connection.
- **History**
Lists your call history by clicking the "Display".

You may export the history list to Microsoft Excel by clicking the "Export" option. If Microsoft Excel is not installed, the text file will be generated automatically.

Delete all the call history by click the "Clear All".



[Internet] button

Brings you to the "Connect" screen.



[Option] button

- **Topics**
Brings you to the help file.
- **HomePage**
Connects you to the DataPilot Home Page.
- **About**
Indicates what DataPilot version you currently have

Ringtone Composer

Ringtone Composer allows you to easily customize the ringtones of your mobile phone. By utilizing the easy-to-use interface, you can create your own ringtones or edit existing ones and transfer the data to your mobile phone via the data cable or SMS.

- ▶ Not all phones support these features. For specific information on these features and many other features, have the name of the Manufacturer and Phone Model ready and go to <http://www.susteen.com/supportedphones.htm>

Launch Ringtone Composer

Step 1

Click on the DataPilot Icon to launch DataPilot software.



- ▶ Before go to the next step, make sure the setting has been setup correctly for your mobile phone. If the setting is not for your mobile phone, go to the "Initial Setup" section.

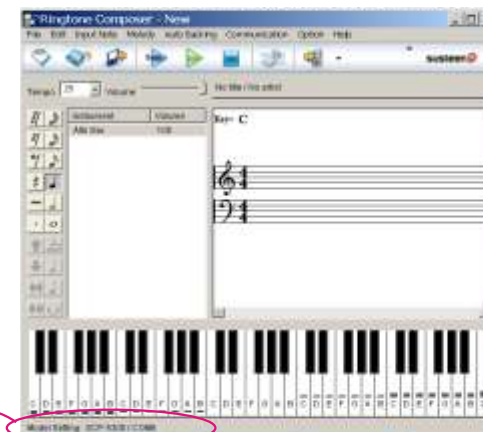
Step 2

Click the [Ringtone] button on Datapilot's virtual phone to execute this feature.



- ▶ If the communication setting is setup correctly, your mobile phone model number will be displayed on the status bar (low-left corner of the window).

Ringtone Composer



Mobile Phone
Model Number

Open Existing Ringtone File

Step 1

- On the Menu bar, go to File ➔ Open
- On the toolbar, click the [Open] button.



The standard "File Open" dialog box for Windows will appear.

Step 2

Select the folder and the file name, then click on [Open].

Step 3

The ringtone will be displayed.

Write Ringtone to Mobile Phone

Since Ringtone Composer supports various models and manufacturers, it offers various ways to support your mobile phone.

There are four ways to transfer the ring tones to a mobile phone, and it all depends on phone model and carrier.

- ▶ If the selection on the Menu bar under communication is grayed out, it means that the phone does not support that type of transfer.

Ringtone Composer / Write Ringtone to Mobile Phone

Type I Cable/IrDA Transfer

This option will allow you to create a new ringtone or open an existing ringtone to customize and transfer it via cable.

Step 1

Open an existing ringtone to customize (Go to File ➔ Open), or simply start keying your tune.

Step 2

- On the menu bar, go to Communication ➔ Cable/IrDA Transfer

- On the toolbar, click on [Cable/IrDA Transfer] button.



“Pre-Data Transfer” dialog box appears.

Connect you phone, make sure the phone is turned on.

Step 3

Follow the steps in “Pre-Data Transfer” dialog box.

Click [OK] when you are ready. This will begin the ringtone transfer.

Step 4

After “Data Transfer Successful” dialog box appears, follow the steps to play the ringtone from the mobile phone.

Click [OK] when you finish.

Your new ringtone is now ready to use on you phone.

Ringtone Composer / Write Ringtone to Mobile Phone

Type II Melody File Transfer

This option will allow you to transfer an existing melody (*.mid) file.

Step 1

- On the menu bar, go to Communication ➔ Melody File Transfer
- On the toolbar, click on the [Melody File Transfer] button

“Melody Loader” dialog box appears.



Step 2

Open an existing melody file.

The “Load SMF....” dialog box appears.

Step 3

Click [OK] in the “Load SMF.....” dialog box.

Step 4

Click [Send] in the “Melody Loader” dialog box.

The “Pre-Data Transfer” dialog box appears.

Connect you phone, make sure the phone is turned on.

Step 5

Follow the steps to prepare your phone to input your melody and Click [OK].

Step 6

After “Data Transfer Successful” dialog box appears, follow the steps to play the ring tone from the mobile phone.

Click [OK] when you finish.

Your new ringtone is now ready to use on you phone.

Ringtone Composer / Write Ringtone to Mobile Phone

Type III SMS Transfer

SMS Transfer allows you to create a new ringtone or open an existing ringtone to customize it and transfer via SMS (Short Message Service).

Internet connection is required for "SMS Transfer".

Step 1

Open an existing ringtone to customize (Go to File → Open), or simply start keying your tune.

Step 2

- On the menu bar, go to Communication → SMS Transfer...
- On the toolbar, click the [SMS Transfer] button



"Target Mobile Phone" dialog box appears.

Step 3

Input the information required in the "Target Mobile Phone"

Click [Send] when you are ready.

Your phone does not need to be connected. However, you need to make sure the phone is turned on.

"Data Transfer Successful" dialog box will appear.

Step 4

Follow the instructions in "Data Transfer Successful" dialog box, then click [OK] to save the ringtone to mobile phone.

After a minute or two it will arrive to your phone and your ring tone transfer will be completed.

Ringtone Composer / Write Ringtone to Mobile Phone

Type IV Manual Entry

This option allows you to create a ringtone or open an existing ring tone to customize it and input the tune manually.

Step 1

Open an existing ringtone to customize (Go to File → Open), or simply start keying your tune.

Your phone does not need to be connected,

Step 2

- On the menu bar, go to Communication → Display Manual Entry Code
- On the toolbar, click the [Manual Entry] button



"Pre-Data Transfer" dialog box appears.

Step 3

Follow the steps to prepare your phone to input your ringtone and Click [OK].

"Display Manual Entry Code" dialog box appears.

It will display a list of numbers, this is the code the phone needs to translate the ringtone to your phone.

Step 4

In the mobile phone, manually key in the code shown in the "Display Manual Entry Code" dialog box.

Step 5

Click [OK] in the "Display Manual Entry Code" dialog box.

Step 6

Click [OK] in "Pre-Data Transfer" dialog box to exit Manual Entry.

Ringtone Composer

Toolbar Buttons

This menu has similar options as your interactive virtual phone. Whenever your cursor is over any of these buttons, tooltip (a little yellow box) will appear displaying that the button function.

**[New] button**

Creates a new ringtone file.

**[Open] button**

Opens an existing DataPilot Ringtone file.

**[Save] button**

Saves files to your computer. It saves the data over the existing file on the disk.

However, if the data is new and has not been saved, it will perform a [Save As.]

**[Play Solo] button**

Plays a selected track of ringtone data.

**[Play] button**

Plays ringtone data.

Ringtone Composer / Toolbar Buttons

**[Stop] button**

Stops the music

**[Auto Backing] button**

Add ensemble into current melody. There are various type of backing can be chose.

[Write] button

The buttons below write ringtone data to the mobile phone.

Depending on the mobile phone, there are four ways to transfer ring tone data: Cable/IrDA Transfer, Melody File Transfer, SMS Transfer, and Manual Entry.

**[Cable/IrDA Transfer] button**

Writes ringtone data to the mobile phone via cable or IrDA.

**[Melody File Transfer] button**

Transfers a melody file to the mobile phone

**[SMS Transfer] button**

Sends ringtone data to the mobile phone via SMS Internet mail

**[Manual Entry] button**

Converts ringtone into a code that must be manually entered in the mobile phone which doesn't support the data transfer.

Image Editor

Personalize your mobile phone by replacing the wallpaper with your own pictures or assign a picture to any contact in your mobile phone.

- ▶ Not all phones support these features. For specific information on these features and many others features, have the name of the Manufacturer and Phone Model ready and go to <http://www.susteen.com/supportedphones.htm>

Launch Image Editor

Step 1

Click on the DataPilot Icon to launch DataPilot software.



- ▶ Before go to the next step, make sure the setting has been setup correctly for your mobile phone. If the setting is not for your mobile phone, go to the "Initial Setup" section.

Step 2

Click the [Image] button on Datapilot's virtual phone to execute this feature.



- ▶ If the communication setting is setup correctly, your mobile phone model number will be displayed on the status bar.

Image Editor



Mobile Phone Model Number

Easy Wizard

Image Editor is easier than ever. It has included a wizard to guide you step by step.

The "Easy Wizard" will appear when you launch Datapilot Image Editor, or just simply go to the on the menu bar to File → Wizard to manually start it.

If you do not wish to use the wizard, there is a option to disable the wizard after launching Datapilot Image Editor.



Image Editor / Easy Wizard**Wizard options:**

- **Open File:**
First step is to retrieve an existing image to write to your mobile phone.
- **Picture Trim:**
Image Editor provides an easy way to trim your image to fit on your phone. Simply drag the corners of the picture to adjust the size.
- **Adjust Brightness or Contrast:**
This will allow you to configure the brightness, contrast, and sharpness of your pictures. Simply adjust each option as needed.
- **Adjust Color Depth**
By adjusting the Color Depth, the resulting image will result in a specific size. The better the color depth the bigger the image size. Click [Finish] when you are ready.

Finish Wizard

“Finish Wizard” dialog box appears. There are two options to allow you to

- **Modify This Image:**
Modify this image before sending it to a mobile phone.
- **Write to Phone:**
Transfer image data to a mobile phone through cable or IrDA.

Image Editor**Write Image Data to Mobile Phone**

Image Editor transfer image data to a mobile phone via cable or IrDA.

- On the menu bar, go to Communication → Write
- On the toolbar, click the [Write] button
- Click on the [Write to Phone] button if you are in the “Finish Wizard” dialog box



The “Confirm Write All” dialog box appears.

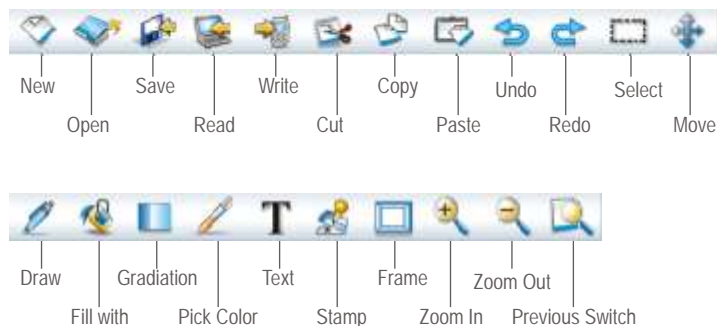
Follow the steps to save your image data to your mobile phone.

Your new image data is now ready to use on your phone.

Image Editor

Toolbar Buttons

This menu has similar options as your interactive virtual phone. Whenever your cursor is over any of these buttons, tooltip (a little yellow box) will appear displaying the button function.

**[New] button**

Creates a new image file.

**[Open] button**

Opens an existing image file for edit.



There are four types image file you can open: BMP, JPEG, PNG and PCX.

**[Save] button**

Saves files the current image file to your computer.

However, if the data is new and has not been saved, it will perform a [Save As.]

Image Editor / Toolbar Buttons

**[Read] button**

Reads image files from the mobile phone to Image Editor.



The “Read” feature may unavailable on some certain phones. If “Read” is not supported, the button will appear dimmed.

**[Write] button**

Writes the image to the mobile phone.

**[Cut] button**

Cuts the selected image area to clipboard.

**[Copy] button**

Copies the selected image area to clipboard.

**[Paste] button**

Pastes the clipboard contents (from “Cut” or “Copy” command) to the selected area.

**[Undo] button**

Reverts the last operation. “Undo” can be done multiple times as long as the “Undo” memory is not empty. This feature is dimmed out when not available.

**[Redo] button**

Reverts the last “Undo” operation. This feature is available only when “Undo” has been done.

Image Editor / Toolbar Buttons

**[Select Area Type]**

Choose the area selection type. There are 4 types of area selections including Rectangle, Ellipse, Any Shape, and Same Color. Click on the arrow button next to this icon to display the list of selection types.

**[Move] button**

When an area is selected, you can move the area to a different location.

**[Drawing Tool] button**

Choose the drawing tool type. There are 4 types of drawing tools including Pen, Line, Rectangle, and Circle/Ellipse. Click on the arrow button next to this icon to display the list of drawing tools.

**[Fill] button**

Fills the selected area with the current color selected in the palette. The Fill feature only fills an area of the same color.

**[Gradation] button**

Fills the selected area with a gradation using the current selected color. You can choose the gradation type from the list.

**[Pick Color] button**

When the mouse cursor turns into the eyedropper, move it on the color you wish to select from the image and click the mouse. The color in the palette will be changed with the new color.

Image Editor / Toolbar Buttons

**[Text] button**

Click to input text. A text input dialog box will appear. Input the text string and text settings, then press [OK]. Choose the location to place the text and click the mouse.

**[Stamp] button**

Stamps a clip art to the image. Choose from the clip art gallery and click [OK]. Place cursor over the location to stamp and click. The stamp can be used multiple times.

**[Frame] button**

Frames the image with a predefined frame. Choose the frame from the gallery and click [OK].

**[Zoom In] button**

Enlarges the selected viewing area for easier viewing. It does not raise or lower the image resolution.

**[Zoom Out] button**

Decreases the selected viewing area for easier viewing. It does not raise or lower the image resolution.

**[Preview] button**

Displays a preview window showing what the image might look on the actual phone. Note that this image may not be completely accurate.

Calendar

Stay well organized with specific phone models that contain calendar functionality. Keep your schedules up to date on your mobile phone through our NEW Calendar support.

- ▶ Not all phones support these features. For specific information on these features and many others features, have the name of the Manufacturer and Phone Model ready and go to <http://www.susteen.com/supportedphones.htm>

Datapilot formats the data for each specific phone; if the phone does not support a type of data, it will place the information in red. Any information in red will not be transfer to the mobile phone.

Launch Calendar

Step 1

Click on the DataPilot Icon to launch DataPilot software.



- ▶ Before go to the next step, make sure the setting has been setup correctly for your mobile phone. If the setting is not for your mobile phone, go to the "Initial Setup" section.

Step 2

Click the [Calendar] button on Datapilot's virtual phone to execute this feature.



- ▶ If the communication setting is setup correctly, your mobile phone model number will be displayed on the status bar

Calendar



Mobile Phone Model Number

Open Existing DataPilot Calendar File

Step 1

The standard "File Open" dialog box for Windows will appear.

Step 2

Select the folder and file name, and then click on [Open].

Step 3

The calendar will be displayed.

Calendar

Import from Outlook

Imports an existing calendar from Microsoft Outlook 97, 98, 2000 or 2002.

Step 1

On the Menu bar, go to File ➔ Import from Outlook

The 'Import Outlook Calendar' dialog box will appear.

Step 2

Date Range of Schedule Data to Import:

- Select the specific date that you want to start the importing the information from.
- Select the period of time that you want to import.
- Optional selection: Check what information you want Datapilot calendar to import.
- When ready click on [OK].

Step 3

The data will be integrated.

Export to Outlook

Export the calendar to Microsoft Outlook 97, 98, 2000 or 2002.

Step 1

On the Menu bar, go to File ➔ Export to Outlook..

The 'Export Outlook Calendar' dialog box for appear.

Step 2

Date Range of Schedule Data to Export:

- Select the specific date that you want to start the exporting the information.
- Select the period of time that you want to export.
- When ready click on [OK].

Step 3

The data will be integrated into Outlook calendar.

Calendar

Read Data from Mobile Phone

Reads an existing calendar from your mobile phone. The data will be displayed.

Step 1

- On the Menu bar, go to Communication ➔ Read

- On the toolbar, click the [Read] button



The "Calendar" Dialog box will appear

Step 2

Follow the step and click [OK].

The data will be integrated.

Write Data to Mobile Phone**Step 1**

- On the Menu bar, go to Communication ➔ Write

- On the toolbar, click the [Write] button



The 'Write Schedule Data to Mobile Phone' dialog box for appear.

Step 2

Date Range of Schedule Data to Export:

- Select the specific date that you want to start the writing the information.
- Select the period of time that you want to write.
- When ready click on [OK].

Step 3

Depending on the phone model, the data will be integrated or overwrite into the mobile phone.

Calendar

Toolbar Buttons

This menu has similar options as your interactive virtual phone. Whenever your cursor is over any of these buttons, tooltip (a little yellow box) will appear displaying that the button function.

**[New] button**

Creates a new calendar.

**[Open] button**

Opens an existing DataPilot Calendar file in the computer.

**[Save] button**

Saves files to your computer. It saves the data over the existing file on the disk.

However, if the data is new and has not been saved, it will perform a [Save As.]

**[Add] button**

Adds new data.

1. "New" dialog box will appear.
2. Set each category, then click on [OK].

Calendar / Toolbar Buttons

**[Delete] button**

Delete the selected schedule.

**[Read] button**

Reads schedule data from mobile phone to computer.

**[Write] button**

Writes schedule data to mobile phone.

SMS Manager

"SMS (Short Message Service) Manager" is a tool that can read text messages from your mobile phone and save them onto your computer. By utilizing the easy-to-use interface, like any e-mail application, you can easily create and edit text messages on your computer. Then, by connecting the data cable, you can send messages from your mobile phone to other mobile phones.

▶ Not all phones support these features. For specific information on these features and many others features, have the name of the Manufacturer and Phone Model ready and go to <http://www.susteen.com/supportedphones.htm>

Launch SMS Manager

Step 1

Click on the DataPilot Icon to launch DataPilot software.



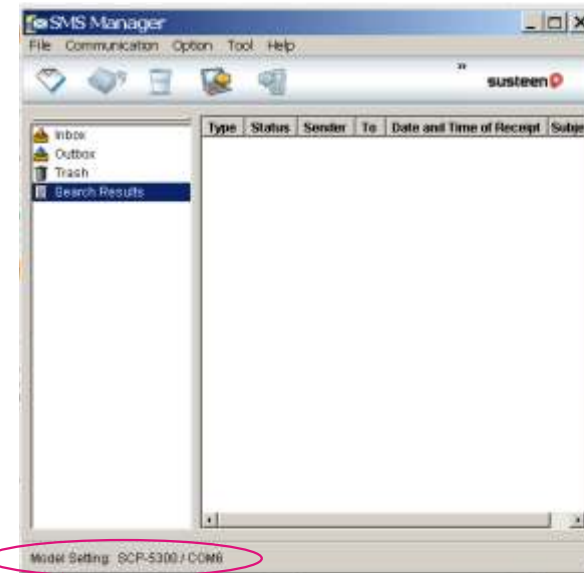
▶ Before go to the next step, make sure the setting has been setup correctly for your mobile phone. If the setting is not for your mobile phone, go to the "Initial Setup" section.

Step 2

Click the [SMS] button on Datapilot's virtual phone to execute this feature.



▶ If the communication setting is setup correctly, your mobile phone model number will be displayed on the status bar



Mobile Phone Model Number

Create New Message

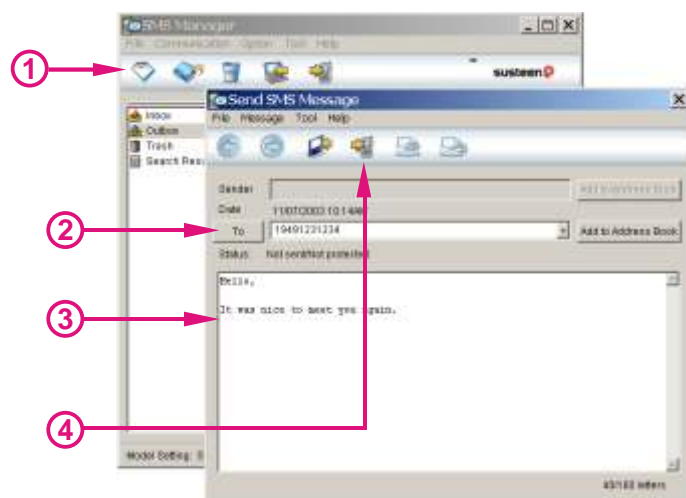
Step 1

- On the Menu bar, go to File → New
- On the toolbar, click the [New] button



The "Send SMS Message" dialog box will appear

SMS Manager / Create New Message

**Step 2**

Enter the recipient's phone number or select it from the address book.

Step 3

Type the message.

Step 4

Click the [Send] button on the toolbar to send the message.

You can also click [Save and Close] button to save the message into the "Outbox" and send it out later.

SMS Manager

Read Mail from Mobile Phone

Reads existing mail from your mobile phone.

Step 1

- On the Menu bar, go to Communication ➔ Read
- On the toolbar, click the [Read All] button



The "SMS Manager" dialog box will appear.

Step 2

Click [OK]. The data transfer will start.

The message will be displayed in the "Inbox" folder.

SMS

Toolbar Buttons

This menu has similar options as your interactive virtual phone. Whenever your cursor is over any of these buttons, tooltip (a little yellow box) will appear displaying that the button function.

**[New] button**

Creates a new message.

**[Open] button**

Opens an selected message.

**[Delete] button**

Delete the selected message.



The deleted message will be moved to the "Trash" folder. If the message in the "Trash" folder is deleted, it will be permanently deleted.

**[Read] button**

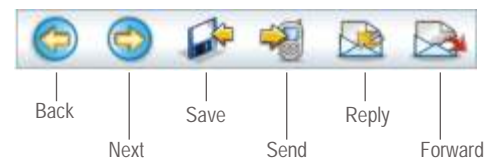
Reads all messages from mobile phone to computer.

**[Send] button**

Sends all message out via mobile phone.

SMS / Toolbar Buttons

When click on the [New] button, a "Send SMS Message" window will appear for creating and sending a new message. The toolbar below will be in the window.

**[Back] button**

Goes to the previous message.

**[Next] button**

Goes to the next message.

**[Save and Close] button**

Saves message to "Outbox" and closes the "Send SMS Message" window.

**[Send] button**

Sends the message out via mobile phone.

**[Reply] button**

Replies to the selected message.

**[Forward] button**

Forwards the selected message.

Menu Bar for Phone Book Manager

[File] Menu

[New]	Creates a new list window.
[Open]	Opens an existing DataPilot file.
[Close]	Closes the active list window. If the data in the list window has been edited but not saved on the disk yet, the "Save" dialog box will appear.
[Save]	Saves the data in the active list window over the existing file on the disk. However, if the data is new and has not been saved, it will perform "Save As."
[Save As]	Saves the data in the active list window with a new name on the disk. The standard "Save As" dialog box for Windows will appear. Specify the folder and file name, then click on [Save].
[Import Address Book]	<p>Reads data from the address books of other applications.</p> <hr/> <p>[Outlook] Reads data from the Contacts of Microsoft Outlook 97, 98, 2000 or 2002. The read data will be displayed in a new list window. Choose the folder or group from which to import contacts by clicking on the check box. Selected folders/groups are indicated by a check mark, then click on [OK].</p> <hr/> <p>[Outlook Express] Reads data from the Address Book of Microsoft Outlook Express 5 and 6. The read data will be displayed in a new list window. Choose the group from which to import contacts by clicking on the check box. Selected groups are indicated by a check mark, then click on [OK].</p>

Menu Bar for Phone Book Manager

[Import Address Book]	<p>[Palm Desktop] Reads data from the Address Book of Palm Desktop. The read data will be displayed in a new list window. Multiple user accounts can be selected from Palm Desktop into Datapilot. Click on [OK] after complete selecting. The "Select Import Method" dialog box will appear. Choose to either import one phone number or up to six phone numbers per contact, then click on [OK].</p>
[Export Address Book]	<p>This feature writes phone book data into other applications.</p> <hr/> <p>[Outlook] Exports data from DataPilot to Outlook. Choose the folder you wish to export in the "Export to MS Outlook" dialog box. Click on [Add Folder] if you wish to create a new folder to export. No data is exported when no folder is selected. Click [OK] to confirm export.</p> <hr/> <p>[Outlook Express] Exports data from DataPilot to Outlook Express. Choose the contact group you wish to export in the "Export to Outlook Express" dialog box. (if there is no contact group, choose "Contacts") Click on [New Group] if you wish to create a new contact group to export. A check appears next to the group you have chosen. No data is exported when no group is selected. The "Sync Mode Select" dialog box will appear. Choose one of the modes to synchronize contacts ("Integrate contact info..." is selected by default).</p>

Menu Bar for Phone Book Manager

[Print]	Prints the data displayed in the active list window. The standard “Print” dialog box for Windows will appear. Specify the printer, print range and number of copies, then click [OK].
[Print Preview]	Preview the print data displayed in the active list window.
[Print Setup]	Selects the printer to be used. The standard “Print Setup” dialog box for Windows will appear. Specify the printer, paper, paper orientation and printing method, then click [OK.].
[Properties]	Displays the document properties. The “Properties” dialog box will appear. Click [OK] to close the window.
[Exit]	Exits the edit screen. All the list windows will be closed except the one currently being edited. The edit screen will exit and the main screen will appear. When there is data that has been edited but not yet saved on the disk, the “Save” dialog box will appear.

[Edit] Menu

[Undo]	Cancels the previous operation performed in the active list window. If data is moved within the same list window by drag-and-drop, the movement cannot be undone.
[Redo]	Cancels the immediate undo action performed in the active list window.
[Cut]	Cuts the selected data in the active list window. Multiple items can be selected at once. The data that has been cut will be removed from the list window and stored on the clipboard.

Menu Bar for Phone Book Manager

[Copy]	Copies the selected data in the active list window. Multiple items can be selected at one time. The copied data will be stored on the clipboard.
[Paste]	Pastes the cut or copied data in the active list window.
[Delete]	Deletes the selected data displayed in the active list window. Multiple items can be selected at one time. The “Delete” dialog box will appear. Click on [OK], and the program will ask to confirm deletion. Click [Yes] to continue or click [No] to cancel deletion.
[Select All]	Selects all displayed data in the active list window.
[Find]	Searches the data in the active list window with the specified keyword. The “Find” dialog box will appear. Specify the search objective and the keyword you wish to find, then click on [Find and Close]. To continue search, click on [Find]. The search results will be displayed in the [Search Result] Tab.

[View] Menu

[Status Bar]	Show/hide status bar. Check [Status Bar] to display the status bar.
[Grid Line]	Show/hide grid lines in the Edit Screen.
[Select Columns]	Selects the columns to display. The “Select Columns” dialog box will appear. Customize the columns, and then click [OK].

Menu Bar for Phone Book Manager

[Phone Book] menu

- [Add]** Adds new data to the active list window. Set each category in the “Add Data” dialog box. Click [Add] in the “Add Data” dialog box to continue adding new data items. Click on [OK] when finish adding.
- [Edit]** Edits the selected data in the active list window. Multiple items can be selected at one time. The “Edit Data” dialog box will appear. Set each item, and then click on [OK].
- [Delete]** Deletes the selected data in the active list window. Multiple items can be selected at one time. The Delete dialog box will appear. Click on [OK]. The program will ask you to confirm deletion. Click [Yes] to continue or click [No]
- [Renumber]** Renumbers the memory locations of the data in the active list window in the order the data is displayed. The “Renumber” dialog box will appear. Enter the smallest memory location, then click [OK].

▶ This action is enabled only when [Display All] is selected in the Index. (Feature depends on phone model).

- [Set File Password]** Sets the password for the current file in the active list window. Password will be enforced upon saving to the disk. The “Set File Password” dialog box will appear. Enter the password, enter it again for confirmation, then click [OK].

▶ Without the password, the file cannot be opened.

Menu Bar for Phone Book Manager

[Communication] menu

- [Read All]** Reads all the data from the mobile phone. The “Read All” dialog box will appear. Click on [OK]. The data transfer will start. The read data will be displayed in a new list

▶ If the operation is canceled or a communication error occurs, the data will not be read properly.

- [Write All]** Writes all the data in the active list window to the mobile phone. The “Write All” dialog box will appear. Click on [OK] to start to transfer all data.

▶ If the data in the active list window is not formatted for the mobile phone currently connected, a communication message dialog box will appear. If you click [Convert Only], the data will be converted so that you can see the data first, then click [Write All] to transfer the data. If you click [Convert and Write], the data will be converted and transferred to the phone.

▶ Once “Write All” is executed, all the data currently stored in the mobile phone will be replaced with the new data. If the operation is canceled or a communication error occurs, the data will not be written properly. If there is no data to be written in the active list window, “Delete” All will be executed.

Quick Reference Menu Bar for Phone Book Manager

[Delete All]

Deletes all the data in the mobile phone. The “Delete All” dialog box will appear. Click on [OK]. A final confirmation dialog box will appear. Once [Yes] is clicked, all data will be deleted.

▶ Once “Delete All” is executed, all the data currently stored in the mobile phone will be erased.

[Selective Read]

Reads the selected range of data from the mobile phone. The “Selective Read” dialog box will appear. Enter the beginning and ending memory locations to be read, then click on [OK].

[Selective Write]

Writes the selected data into the active list window to the mobile phone. Multiple items can be selected at one time. The “Selective Write” dialog box will appear. Click on [OK] to start transferring data.

▶ If the data in the active list window is not formatted for the mobile phone currently connected, a communication message dialog box will appear. Click [Convert Only], the data will be converted so that you can see the data first. Select the data and [Selective Write] to transfer the data.

▶ If the operation is canceled or a communication error occurs, the data will not be written properly.

Quick Reference Menu Bar for Phone Book Manager

[Selective Delete]

Deletes the selected data in the mobile phone. Multiple items can be selected at one time. The Selective Delete dialog box will appear. Click on [OK]. The data transfer will start. The Selective Delete Completion dialog box will appear. Click on [OK].

▶ Once “Selective Delete” is executed, the corresponding data in the mobile phone will be erased. In addition, if the operation is canceled or a communication error occurs, the data will not be deleted properly.

[Mobile Phone Info]

Displays the information about the mobile phone in use.

[Communication Setting]

Setup the communication between a mobile phone and the DataPilot software. If you select “Auto Config” for the COM Port and “Auto Detect” for the Make and Model, the software will automatically detect the information for your mobile phone currently connected.

Quick Reference Menu Bar for Phone Book Manager

[Tool] Menu

- [Option]** Sets options for "Use Voice Guide". The "Option" dialog box will appear. When using the voice guide, check the box, then click [OK].

[Windows] menu

- [Cascade]** Cascades the list windows currently displayed. It will begin at the upper left.
- [Tile Horizontally]** Arranges the list windows currently displayed from top to bottom and/or side by side.
- [Arrange Icons]** Arranges the minimized list-window icons, beginning at the bottom left and proceeding toward the right.

[Help] menu

- [Help Topics]** Displays the help for "DataPilot".
- ▶ For PDA Users, it displays the help for the PDA users.

- [Note for PDA Users]** Displays information for PDA users

- [DataPilot Homepage]** Starts the browser and links to the DataPilot Homepage. The latest "DataPilot" information and modules can be ownloaded.

Quick Reference Menu Bar for Phone Book Manager

- [Tech Support]** Assists you to use "DataPilot".

[Online Tech Support]

Starts the browser and links to the DataPilot Online Tech Support page.

[Send E-mail]

Sends e-mail to DataPilot Technical Support. When the Send E-mail dialog box appears, click [OK]. A new message window with some questions and system information will appear. Answer the questions and send the message.

▶ Depending on your e-mail software, you may be required to attach files to your e-mail manually.

[Open Device Manager]

Opens "Device Manager" to allow you to check the cable driver's condition.

[DataPilot Update]

Check if there is any update on the server through the Internet. When there is an update for you, you may update DataPilot.

[About]

Displays "DataPilot" information. The About dialog box will appear. Click anywhere to close.

Trouble Shooting DataPilot Installation

Start Here

- You must exit any of these programs: Any Sync software, Truesync, Hotsync Palm Desktop, Activesync or any other similar programs running.
- Remove cable from Hubs, Replicators, or Docking Stations and plug in cable directly to your computer.
- Check the cable connection, and power of you mobile phone (For flip phones they need to be flipped open).

Was cable purchased through DataPilot (SusTeen)?

No

Other cables (Third Party cable)

We recommend using the cables sold on our website because our software has been tested to work with these cables. If you already own a cable we cannot guarantee that our software will work properly. All USB cables need drivers to communicate with your system! Contact supplier for driver information.

Further information / Customer Support

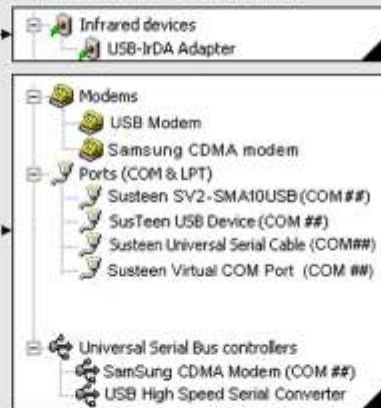
Contact DataPilot
SusTeen, Inc.
8001 Irvine Center Drive, Suite 1500
Irvine, CA 92618
866-SusTeen (866-787-8336) 8am-5pm (PST)

SusTeen Online Technical Support
www.datapilot.com/techsupport.htm

Live Tech Support Desk
949 789-8200 M-F 8am-5pm (PST)
or HotFax Support 949-341-0008

Verifying Installation of Driver
Verify that the cable driver has been installed properly.

Go to the Device Manager Dialog box:
Start → Settings → Control Panel → Systems
→ Hardware [Tab] → Device [Button]



****These are possible results of Driver Installation****
****Most Cables only requires one Driver****

No

Please go to User Guide provided on the DataPilot CD-ROM or go to www.susteen.com/userguide.pdf. The "Re-Installing Driver" in the User Guide will outline the steps to Re-Installing appropriate driver.

Yes

On the Menu Bar Click on the Communication → Communication Settings. Select model number and COM Port, and then click the [OK] button.



If no errors appear, click on the [Read All] button on the Toolbar.
This will start reading your phone information and will display a new list window with all your contacts.



Read All



Error

Yes

If the problem persists,

on the Menu Bar, click
Help → Tech Support Mail

This will open you an email system and attach two files to sent tech support

For us to solve your problem, please answer all the question provided. Replies are within 2 business days.



Go to www.SusTeen.com/downloads.htm to get the latest version of DataPilot, also check out our "Frequently asked Tech Support Questions." This will often solve many problems.
www.susteen.com/faq.htm

Further Information / Customer Support

- **Contact DataPilot**
Susteen, Inc.
8001 Irvine Center Drive
Suite 1500
Irvine, CA 92618
Toll Free 866-Susteen (866-787-8336)
- **Support on the Internet**
<http://www.datapilot.com/techsupport.htm>
- **Register on the Internet**
www.datapilot.com/ereg/reg/Index.asp
- **Susteen Technical Support**
Live Tech Support Desk
949 789-8200 M-F 8Am-5Pm (PST) or
HotFax Support 949-341-0008

04AprV3/320



Contact DataPilot

Susteen, Inc.

8001 Irvine Center Drive
Suite 1500
Irvine, CA 92618

866-SUSTEEN (866-787-8336) 8am~5pm (PST)

Support and Register on the Internet

<http://www.datapilot.com>

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